

Locating a computer's SMTP

To find the computer's SMTP address, users can either locate the information manually or contact their network administrator or Internet service provider. One of the simplest ways to locate the address manually is to look within the default e-mail client program. In order to use a program, such as Outlook, an SMTP had to have been entered at the time the software was installed and configured. For example, using Outlook 2000 users would open the software: Select **Tools** | **Accounts** | (select an account) | **Properties**. Within Properties, there is a Servers tab and that displays a listing for Outgoing mail (SMTP). That SMTP address should be entered into V7 Archive Agent. The address may be a number or it could be text.

Example SMTP addresses:

192.168.1.27

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The SMTP option requires users to be connected before attempting to send e-mail messages. If an Internet connection cannot be guaranteed, users should choose the Default Client option. The default option will create an e-mail and turn it over to the client program to send when the computer is connected to the Internet.

Users with firewall and proxy settings will need to verify that a direct SMTP address will work with their system. Please contact your network administrator if you have any questions on your computer's configuration.